



Ref. No. NITJ/TEQIP-III/CC/ e-Tender No. 35/2020

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TEQIP Coordinator

Dr. B. R Ambedkar NIT Jalandhar

Email: teqip@nitj.ac.in



Dr B R AMBEDKAR NATIONAL INSTITUTE OF TECHNOLOGY

G T Road By Pass, Jalandhar-144011, Punjab (India)

EPABX-0181-2690301 & 453 website: www.nitj.ac.in email: registrar@nitj.ac.in

THIS DOCUMENT IS FOR REFERENCE ONLY. ONLY E-TENDERS WILL BE ACCEPTED

e-TENDER NOTICE – NITJ/TEQIP-III/CC/ e-Tender No. 35/2020

National Institute of Technology, Jalandhar invites e-tender for *purchase of Audio Visual (AV) Classroom with supporting Hardware & VC Software and E-podium* (Small Size and Big Size) as per detail available at Annexure-I along with Tender Fee & EMD required for the *Classroom, conference Room, Tutorial Room* of the Institute as per details given below:

I	Downloading & Submission of Online e-tender/bids	Start Date: 08.01.2021 from 4.00 PM.
ii	Last date of submission of online bids	End Date: 23.01.2021 Upto 3.00 PM.
II	Physical submission of Tender Fee and EMD	End Date: 25.01.2021 Upto 3.00 PM.
III	Opening of Technical e-Bid (online)	25.01.2021 at 3.00 PM.

Detailed Terms and Conditions are available in e-tender document. The bid document can be downloaded from the [CPP Portal](#).

Complete tender document is available for reference purposes on Institute website www.nitj.ac.in and [CPP Portal](#). Only e-tenders will be accepted.

Registrar



Annexure-I

Ref. No. NITJ/TEQIP-III/CC/ e-Tender No. 35/2020

Date:

Detail of Equipment, Tender Fee & EMD are as under:

Sr. no.	Item/Equipment	Qty.	Tender Fee	EMD
1.	<i>Audio Visual (AV) Classroom with supporting Hardware & VC Software and E-podium (Small Size)</i>	02	Rs. 500/-	Rs. 84000/-
2.	<i>Audio Visual (AV) Classroom with supporting Hardware & VC Software and E-podium (Big Size)</i>	01		

Note: The quantity of required equipment/item may vary as per requirement.

***Exemption of Tender fee & EMD will only be given to MSME/NSIC registered bidders.**



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Important Note

1. All corrigenda, addenda, amendments and clarifications regarding this tender document will be uploaded on the website www.nitj.ac.in and CPP Portal and not in the newspaper; Bidders shall keep themselves updated with all such developments.
 2. In case, the last date of receipt/opening of bids falls on holiday, the bids shall be receipt/opened on the next working day at same time.
 3. In case, the last date of submission of EMD & Tender fee falls on holiday, the EMD & Tender fee shall be submitted on the next working day at same time.
 4. Tenderer who have downloaded the tender document form from the institute website, shall submit a declaration along with tender document that I/We have downloaded the Tender Form from the institute website www.nitj.ac.in and I/we have not tempered /modified the tender form in any manner. In case, if the same is found to be tempered/modified in any manner, I/we understand that my/our tender will be summarily rejected and I/we are liable to be banned from doing business with institute.
 5. **Tender fee of Rs.500/- (Non- refundable) in the form of DD in favour of Director, D R B R Ambedkar NIT, Jalandhar.**
 6. **EMD (refundable) in the form of DD in favour of Security- A/c, DR B R Ambedkar NIT, Jalandhar.**
 7. **Both EMD and Tender fee are be submitted as per dates mentioned in schedule, failing which e-bids will not considered.**
- ❖ **All the bidders are required to submit the Tender Fee and EMD as per requirement of tender document failing which bids received straightway rejected and bid will be treated invalid.**
 - ❖ **Note: If the bidder inadvertently or otherwise upload the quoted rates in the technical bid, the bid will be straightway rejected and treated invalid.**
 - ❖ **If the bidder is exempted for payment of Tender Fee and EMD as NSIC/MSME registered bidders, then bidder is required to submit NSIC/MSME exemption certificate for same. The Certificate must be valid as on last date of submission of bid.**
- Tenderer must submit a scanned copy (duly signed and stamped) regarding terms & conditions as per our tender documents along-with make/model, specifications, bill of quantity as per required equipment in the technical bid for examine the bid as per our institute tender documents. It is noted that no rate should be depicted in the letter head.**



Instructions to Tenderer

1. No tender will be accepted in physical form. The bidders shall have to submit their bids online in Electronic Format under Digital Signatures. For participation in the e-tendering process, the bidders need to register themselves on CPP Portal.
2. Bids are to be submitted online and opened online as per time given failing which no tender will be considered..
3. Bids will be opened online as per time given schedule.
4. **Before submission of online bids, bidders must ensure that scanned copies of all the necessary/relevant documents have been uploaded with the bid which should be duly signed and stamped. The duly signed and stamped copies of Terms & Conditions of the tender, reply of the Questionnaire of Plant & Machinery and other documents of the Tender & Annexures must be uploaded, failing which their bids may be rejected.**
5. NIT JALANDHAR, will not be responsible for any delay in online submission of bids due to any reason whatsoever.
6. **Bidders should also upload the scanned copies of Tender fees/EMD/Exemption Certificate as specified in the tender documents along with online technical documents. EMD in the form of a Demand Draft in favour of the Security – A/c, Dr B R Ambedkar NIT, payable at Jalandhar (refundable separate)and Tender Fee in the form of a Demand Draft in favour of the Director, Dr B R Ambedkar NIT, payable at Jalandhar (Non- refundable separate)should also be submitted in physical form to the following address as per scheduled time given for physical submission of EMD and Tender fee. The Envelope should be super-scribed as EMD and Tender Fee for Tender for Supply of Various Items and sent to following address:-**

**Kind Attention- Assistant Registrar (Purchase Section)
Director,
Dr B R Ambedkar National Institute of Technology,
G T Road Amritsar By Pass, Jalandhar-144001, Punjab (India).**

7. The details of EMD specified in the tender document should be same as submitted online (scanned copies). Otherwise tender will be rejected summarily.
8. The conditional bids shall not be considered and will be out rightly rejected.

Read and Accepted

(Signature & Stamp of Tenderer)



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The Financial Bid through e-tendering process shall be opened of only those bidders, who will qualify in the technical bid and approved by the Purchase Committee/Technical Experts. The date, time & place of opening of the financial bid(s) will be intimated in due course of time.

9. At any time prior to the deadline for submission of bid, the institute may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective tenderer(s), modify the tender document by issuance of an amendment.
10. The amendment will be uploaded on Institute website and CPP Portal only. In order to provide reasonable time to prospective tenderer(s), for preparing their bid as per amendment, the institute may, at its discretion extend the deadline for the submission of tender.
11. **The supplier must upload the original manuals/catalogue and mention Make/Model of the Equipment /Item. Otherwise bid is liable to be rejected.**
12. The Institute is not liable to pay any interest on EMD. Earnest money deposit shall be forfeited, if the tenderer, withdraws its bid during the period of tender validity. The Earnest money deposit of the tenderer, whose tender has been accepted, will be returned on the submission of **performance security @ 5% of the total value of the offer. The performance security will be kept till the warranty period + 02 months more of the Equipment /Item. The warranty period will start from the date of satisfactory installation of the Equipment /Item duly given by the concerned department.** Earnest money deposit of the successful tenderer shall be forfeited, if it refuses or neglects to execute the contract or fails to furnish the required performance security within the time frame as specified by the institute. The EMD(s) of other Bidder(s) whose offer are found according to required specifications/ lowest will be released after finalization of Technical Bids/ Lowest Bid/Purchase.
13. The Format of Performance Bank Guarantee bond or Performance Bank Guarantee issued by the bank as per the format given in **Annexure "B" & "C"**.
14. Delivery time is the essence of the contract and must be met with.
15. Nearest specifications/better specifications can be considered. In case of deviation, complete justification should be furnished with proper documents.
16. The Director may accept a tender in part or whole of the quantity offered, reject any tender without assigning any reasons and may not accept the lowest bidder. Further in case of any doubt/dispute, the decision of the Director of the Institute shall be final.
17. The offer shall be kept valid for minimum 120 days.

Read and Accepted.

(Signature & Stamp of Tenderer)



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19. a) Either the Indian agent/ dealer on behalf of the Principal/OEM or Principal/OEM itself can bid but both cannot bid simultaneously for the same item/product in the same tender.

b) If an agent/ dealer submits bid on behalf of the Principal/OEM, the same agent /dealer shall not submit a bid on behalf of another Principal/OEM in the same tender for the same item/product.

c) All offers other than those from the Principal/OEM should be supported by an authority letter from the manufacturer authorizing the dealer /supplier to tender on their behalf as per **Annexure-D**. In case of manufacturer, a certificate or a copy thereof to the effect that the bidder is a manufacturer of the Equipment /Item must be accompanied with the technical bid.
20. The supplier will be responsible till the entire stores contracted for, arrive in good condition at destination.
21. The tenderer should not have been debarred and/ or blacklisted by any Central Government/ or any State Government Department(s) . This must be supported byan affidavit as per format given in **Annexure-“E”**.
22. If any information furnished by the bidder is, at any stage found to be incorrect/false/fabricated, the Institute shall have the absolute right to forfeit the EMD, warranty/performance guarantees or/and security deposits, in addition to cancellation of contract, and in accordance with law, such other actions may be taken like black-listing of the bidder etc.

Read and Accepted.

(Signature & Stamp of Tenderer)



TENDER EVALUATION

Institute will evaluate all the proposals to determine whether these are complete in all respects as specified in the tender document. Evaluation of the proposals shall be done in two stages as:

(a) Stage – I (Technical Evaluation):

- (i) Institute shall evaluate the technical bid(s) to determine the following like the bid qualifies the essential eligibility criteria or not, the tenderer has submitted the EMD & Tender fee or not, any computational errors have been made or not, all the documents have been properly filled or otherwise, all the documents have been submitted/ uploaded with technical bid or not, the specifications, Make/Model, Catalogue of quoted Equipment /Item are as per requirement tender specifications or not, Authorization of Dealer / Distributor/ Exclusive Agent certificate from manufacturer is in order or not, Sales & service policy of equipment / item during warranty period and after warranty period will also be seen, location of their authorized service centre will also be seen for evaluation etc.

After evaluation of technical bid(s), a list of the qualifying tenderer (s)/ bidder (s) shall be made. Short-listed tenderer(s) will be informed of the date, time and place of opening of financial bid(s) and they may attend or depute their authorized representative/s to attend the schedule of opening of financial bid(s) on the scheduled date and time, if they wish to do so. The representative(s) should have a letter of authority to attend the price bid(s) opening event.

Read and Accepted

(Signature & Stamp of Tenderer)



PART – II (e-FINANCIAL BID):

- a) Bidders should offer the rates as per the format of BOQ as available on CPP Portal. **Detailed bill of material/quantity is also to be provided along with the price breakup of each item as per requirement of the tendered specification of the equipment in the online price bid at [CPP Portal](#).**

❖ **Note: The quoted amount as filled in the Annexure(s) of online financial bid and detailed bill of material/quantity provided with price break up of each item in the online financial bid should be tallied and both must be same, otherwise bid will be treated invalid.**

- b) Conversion to Single Currency: To facilitate evaluation and comparison, the Institute will convert all the bid prices expressed in the amounts in various currencies to the Indian Rupees as per the TT selling rates of RBI on the date of opening of technical bids.
- c) Custom, GST or any other taxes, Education Cess and other charges must be mentioned in the price bid. The financial evaluation/comparison will be made after including all the above mentioned charges/taxes.

Read and Accepted.

(Signature & Stamp of Tenderer)



ARBITRATION:

In case of any dispute or difference arising out in connection with the tender conditions/job order/Contract, the Institute and the Seller/Service Provider will address the dispute/difference for a mutual resolution and failing which, the matter shall be referred for arbitration to a sole Arbitrator to be appointed by the Institute.

The Arbitration shall be held in accordance with the provisions of the Arbitration and Conciliation Act, 1996 and the venue of arbitration shall be at Jalandhar only. The decision of the Arbitrator shall be final and binding on both the parties.

JURISDICTION:

The courts at Jalandhar alone will have the jurisdiction to trial any matter, dispute or reference between parties arising out of this tender / contract. It is specifically agreed that no court outside and other than Jalandhar Court shall have jurisdiction in the matter.

Read and Accepted.

(Signature & Stamp of Tenderer)



(TERMS AND CONDITIONS (FOR THE SUPPLY OF GOODS, EQUIPMENT /ITEM)

1. Rate should be quoted F.O.R NIT Jalandhar.
2. **a) For Foreign Import goods/ Equipment, the rates will be evaluated on DAP basis** alongwith the item/equipment to be supplied in Indian rupees (If any). Therefore, rates should be quoted on DAP basis with separately mentioning of CIF or FOB charges. The complete description viz. make and model of the Equipment / item and name of the manufacturer must be clearly indicated. The equipment should be insured upto NIT, Jalandhar. Institute will provide all the documents regarding custom clearance.
b) e-Bids found without quoted upto DAP NIT value shall be treated as invalid.
3. Where the Equipment / Machinery/ Instrument are composed of several sub units/components, the rate should be quoted for each subunit/component separately. NIT Jalandhar reserves the right to increase or decrease the number of sub units/components and number of Equipment / Machinery/ Instrument according to its requirements.
4. The institute being government educational institute is having Excise and Custom duty exemption in terms of government notification No. 51/96-customs Dt. 23-7-1996 and No. 10/97-central excise Dt. 1-3- 1997 as amended from time to time, therefore taxes be quoted accordingly and this must be depicted in Price Bid clearly.
5. **a)** The tenderer(s) who are quoting rates in foreign currency should quote Custom Duty for import (Foreign) goods against Custom Duty Exemption Certificate. The tenders claiming custom duty as extra should specifically give the present rate of Custom Duty as payable against each Equipment /Item. The custom duty so claimed will be reimburse on custom duty receipt basis.
b) The tenderer(s) who are quoting rates in Indian Rupees, the rates should be quoted inclusive of custom Duty against Custom Duty Exemption Certificate (if any). No custom duty will be paid separately. Only custom duty certificate will be provided.
6. GST or any other chargeable duty where applicable must be specifically mentioned, failing which no tax or duty will be allowed at subsequent stage.
7. All items shall be indicated both in words as well as in figures. If there is difference between amount quoted in words and figures, amount quoted in words shall prevail.

Read and Accepted.

(Signature & Stamp of Tenderer)



8. Payment:

(a) 100% payment will be made against physical delivery, inspection, installation, training of the Equipment/Machinery/Instrument etc in the institute, receipt of satisfactory working report of the Equipment / Machinery/Instrument etc and receipt of Performance Bank Guarantee @ 5%.

b) **For Import Equipment /Item:** 90% of the DAP value of the equipment will be released, through irrevocable Letter of Credit (LC)/ Wire Transfer/ foreign draft/ draft at sight document. Balance 10% of the DAP value will be released after inspection, installation, training and performance bank guarantee of the Equipment / Machinery/Instrument etc in the institute. The payment charged by bidder on account of custom clearance, loading/unloading, transportation, insurance etc. as per price bid and delivery up to NIT, Jalandhar will be reimbursed against actual receipt basis in Indian rupees.

In case of payment through Letter of Credit, all the Bank charges within India will be borne by NIT Jalandhar and all bank charges outside India will be borne by the supplier.

9. Warranty: Rates should be quoted with comprehensive warranty. Beside this, policy regarding after sale service on the expiry of warranty period of Equipment / Machinery/Instrument etc may be explained. The bidders should attach duly signed and stamped certificate of **warranty** as per **Annexure-F** with the technical bid.

10. Training: In house training (where applicable) after the installation and commissioning of Equipment / Machinery/Instrument etc shall be provided by the supplier.

11. Delivery: Delivery date will be mentioned in the supply order. The time and date of delivery or dispatch stipulated in a supply order shall be deemed to be the essence of the supply order and if the supplier fails to deliver or dispatch any consignment within the period prescribed for such delivery, the delayed consignment will be accepted subject to penalty as laid down in the supply order, which will be recovered from the pending payments.

1. No recovery of penalty will be made, if the delayed supplies are acceptable by extending the delivery period by the Director with our any LD charges.

2. Director will allow extension on the request of the supplier by recording in writing that in exceptional circumstances the supply was beyond the control of the supplier and there was no loss to the institute.

3. Penalty on account of delay, Director NIT, Jalandhar reserves the right to impose 0.5% (Half) per cent penalty per week on account of delay in supply, if delivery received after expiry of the original delivery period. The total penalty will not exceed 10% of the value of the delayed goods.

Read and Accepted.

(Signature & Stamp of Tenderer)



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- 12. Installation:** Supplier has to install the Equipment / Machinery/ Instrument within two to three weeks from the receipt of the Equipment / Machinery/Instrument etc in NIT Jalandhar.
13. Spares and Accessories, wherever required should be quoted separately and clearly, even if these are not asked for.
- 14. Site Preparation:** The supplier shall inform NIT Jalandhar about the site preparation, if any, needed for the installation, immediately after receipt of the supply order. Supplier must provide complete details regarding space and all infrastructural requirements needed for the Equipment / Machinery/Instrument etc which NIT Jalandhar should arrange before the arrival of Equipment / Machinery/Instrument etc to ensure its early installation and smooth operation thereafter. The supplier may offer his advice and render assistance to NIT Jalandhar in the preparation of the site and other pre installation requirements.
- 15.** The total scope of work includes the supply, installation, satisfactory commissioning and testing of the Equipment / Machinery/Instrument etc by the supplier, training at NIT Jalandhar, method development and validation for parameters as mentioned in specifications at **Annexure-A**. The supplier will complete installation & Commissioning of Machine within two to three weeks from the date of receipt of Equipment / Machinery/Instrument etc of NITJ.
- 16.** Details about the service center for the quoted Equipment / Machinery/Instrument etc. in India may be mentioned.

Read and Accepted.

(Signature & Stamp of Tenderer)



SPECIAL CONDITIONS FOR SUBMITTING BID IN FOREIGN CURRENCY BY THE INDIAN AGENTS/DEALERS:

1. The Tenderer should submit the following documents/information while quoting:
 - a) Foreign Principal's Performa invoice/quote indicating the commission payable to the Indian Agent and nature of after sales service to be rendered by the Indian Agent.
 - b) Copy of Agency agreement with the Foreign Principal and the Indian Agent, precise relationship between them and their mutual interest in the business.
 - c) Agency Commission will be paid in only Indian Currency.
 - d) Compliance of the tax laws by the Indian Agent.
2. The following information/documents are to be submitted wherever applicable.
 - Product Literature.
 - The earliest delivery period and country of origin of the Stores.
 - Banker's name, address, telephone/fax Nos. & e-Mail ID of the Contractor.
 - The approximate net and gross weight and dimensions of packages/cases.
 - Recommended spares for satisfactory operation for a minimum period of one year.
 - Details of any technical service, if required for erection, assembly, commissioning and demonstration.
3. The FOB/FCA and C & F prices quoted should be inclusive of all taxes, levies, duties arising in the tenderer's country.
4. Samples, if called for, should be sent free of cost.
5. The offer should be accompanied with with a certification that the quoted item/items has/have not been restricted or canalized under ITC (HS) classification of Import & Export items.
6. The authority of person signing the tender, if called for, shall be produced.
7. Instructions/ Operation Manual containing all assembly details including wiring diagrams should be sent wherever necessary in duplicate. All documents/ correspondence should be in English language only.
8. It is expressly agreed that the acceptance of the Stores Contracted for, is subject to final approval in writing by the Purchaser.
9. Part shipment is not allowed unless specifically allowed by the Institute.
10. Inspection/ Test Certificate (if required) should be provided.

Read and Accepted.

**(Signature & Stamp of
Tenderer)**



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Acceptance

We _____ read and accept the instructions to the tenderer, terms & conditions and all other documents as mentioned in the tender and shall Comply with them strictly.

Name of Bidder _____

Signature

Address _____

Seal of firm:

Date:



Questionnaires A & B

QUESTIONNAIRE FOR PLANT & MACHINERY

Note: Please submit the reply in detail and also enclose the necessary documents with proof where required as per Questionnaire. These documents must be submitted in the technical bid document.

Please state that you have submitted your quotations as per procedure mentioned below:-

➤ Bids consisting of technical details bringing out clearly in a separate sheet ,the deviation in the specifications if any from that of tender enquiry specifications along with commercial terms and tender form.

1. Please attach list dully signed by you, for such spare parts and tools which are absolutely essential for proper maintenance and operation of machine for a period of two years giving full particulars of spare and tool with a price of each spare parts and tools separately.
2. Please confirm that you have adequate servicing and spare parts facilities in India in respect of Equipment /Item tendered by you or that you should arrange to provide such facilities simultaneously.
3. Please indicate that you guaranteed that before going out of production of spare parts, you will give adequate advance notice to the purchaser so that the institute may order his requirements of spares in one lot ,if he so desire.
4. Please indicate that you guaranteed that if you go out of production of spare parts, then you will make available prints, drawings of the spare parts and specifications of the material at no cost if and when required in connection with Equipment /Item to enable the purchaser to fabricate or procure spare parts from other sources.
5. Please confirm that you undertake to enter into a rate contact with the purchaser to supply spare parts on an agreed basis for an agreed period.
6. Status:-
 - a) Indicate whether you are ISU or SSI
 - b) Are you registered with Government e-Marketing (GeM) for the item quoted? If so indicate whether there is any monetary limit or registration.
 - c) If you are a small scale unit registered with NSIC under single point registration scheme whether there is monetary limit.
7. a) If you are registered either with NSIC or with Government e-Marketing (GeM), please State whether you are registered with Directorate of industries of the state government concerned.

b) If so, confirm whether you have attached a copy of the certificate, issued by Director of industries.
8. Please indicate:-
Name & Full Address of your Banker
9. Please indicate whether you agree to submit advance samples if called upon to do so within the specified period of 21 days.
10. Business name and constitution of firm:-
 - i)The Indian company Act.1956
 - ii)Indian partnership Act.1932



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iii) Any act, if not, who are the owner/partners (please give full name and address)

11. Whether the tendering firm is / are:-

i) Manufacturers authorized agents

ii) Holders stock of the stores tendered for

iii) **NBI manufacturer's agents please enclose with tender the copy of manufacturer's authorization.**

12. Please state whether the inspection clause is acceptable to you

13. Here state specifically:-

i) Whether the price quoted by you is to the best of your knowledge and belief is not more than the price usually charged by you on stores of the same natures, class of description to any private purchase either foreign or as well as government purchaser. If not state the reason thereof if any also indicates the margin of Difference.

ii) In respect of indigenous items for which there is a controlled price fixed by law, the price quoted shall not be higher than that the controlled price and rates available on DGS&D/ Government e-Marketing (GeM) contract. The reason thereof should be stated.

14. State whether business dealing with you has been banned by Ministry /Department of supply or any other Govt. Department.

15. Please confirm that you have read all the instruction carefully and have complied with accordingly.

(Signature of Tenderer)

(_____)

1. Full Name & Address of the person signing

(_____)

2. Whether signing as proprietor /partners



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PROFORMA FOR PERFORMANCE STATEMENT
(For the Period of last 3 years)

e-Tender Notice - NITJ/TEQIP-III/CC/ e-Tender No. 35/2020						
Sr.No.	Order (full Placed address of purchaser)	Order No. & Dated	Description and Qty. of Stores ordered	Value of Order	Date of Completion of delivery	Has the Equipment/Item been satisfactory commissioned



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OEM/Bidder Eligibility Terms and Conditions: -

All Collab components (Camera / Codec / Software / Microphones) should be from same OEM to have single TAC for Active components

OEM should have presence in India at least from last 10 years.

OEM should not be ready for sale or under acquisition or acquired recently (3-Years minimum), as companies strategies/ roadmap will be impacted.

Services:

OEM should offer portal based services via partner which will provide valuable information related to the collected network devices.

This should be made available through the secure portal, accessible only by Log in ID with the appropriate entitlements OR provided by the Partner.

The secure web portal should assist in solving the following support challenges:

Installed base management.

Contract management.

Proactive product alerts.

Services for all the components quoted should be backed by OEM certificate with valid contract number for the duration of the services quoted

Warranty period for all active components will be 3-Years and directly from OEM.

Bidder should be OEM/Authorized Partner/service provider of the OEM. In case the bidder is an Authorized Partner or Service Provider a valid Agency-Ship/Dealership Certificate (MAF specific to this tender) to quote on behalf of OEM should also be enclosed along with the technical bid

The Bidder must be a registered company in India under Companies Act 1956 or a registered firm. Registration Certificate for the same must be submitted. Bidder must also have a registered office in India.

Bidder has to submit copy of GST and PAN No. allotted by the concerned authorities.

Cost of cat 6 cable including PVC conduit and installation charges per meter should be quoted separately.



Specifications

-30-

Annexure 1

Hardware and Software Specifications

1. For Small Size Room (Departmental Rooms)

Features	Specifications
Video Standards	Latest video standards H.264, H.265
Video Frame Rate	Should support 60 fps with 1080p resolution.
Video Features	<p>Ability to send and receive two live simultaneous video sources in a single call, so that the image from the main camera and PC or document camera can be seen simultaneously.</p> <p>Should support H.239 and BFCP protocols</p> <p>The system must have the ability to pair mobile devices such as Tablet and Smartphones based on iOS or Android platforms so that these devices can be used for:</p> <ol style="list-style-type: none"> 1) View the Presentation that is being shown in the VC call. 2) Add and disconnect call. 3) Take snapshot of the presentation being shown <p>The system must have the ability to pair with laptop for sending content without any wires to the VC system.</p> <p>In case the above feature is not available natively, then additional components can be provided to achieve this.</p>
Video Input	<p>Should have at least 1 x HDMI inputs to connect Full HD cameras.</p> <p>Must have 2 additional HDMI inputs to connect two laptops/PC for presentations</p> <p>All inputs should support 1080p60</p> <p>Should support the ability to view and share presentations at a resolution of 1080p30</p> <p>The system must have the ability to pair with laptop for sending content without any wires to the VC system</p>
Video Output	<p>Should have at least 2 no.'s of HDMI output to connect Full High Definition display devices such as plasma and projectors for both Video and Content. (Dual Monitor Support)</p> <p>When not in a VC call, it should be possible to view presentation from two laptops on each of the screen so that users can collaborate.</p>
Audio standards supported	G.711, G.722, G.722.1, 64 kbps MPEG-4 AAC-LD standard must be supported.
Other Desirable Audio features	Noise Reduction, Automatic Gain control, Acoustic Echo Canceller, Active Lip synchronization
Audio Inputs	<p>Should support at least 3 Microphone inputs to connect 3 microphones. one mic to be supplied day one.</p> <p>The pick-up of the microphones should be at least 10 feet from the microphone.</p> <p>Echo Cancellation for every input must be available.</p>
Audio Outputs	Should support audio output
Network Interfaces	1 LAN /Ethernet--10/100/1000 Mbps full duplex
Bandwidth	H323/SIP upto 6 Mbps point-to-point.
Network Capabilities	Packet Loss Based Downspeeding
H.323/ IP Features	<p>QoS--DiffServe</p> <p>IP adaptive bandwidth management (including flow control)</p> <p>Auto Gatekeeper discovery</p> <p>Auto Network Address Translation(NAT) support</p> <p>Standards based- Packet Loss Recovery feature</p> <p>System should support IPv4 and IPv6 from day one.</p> <p>Should support URL Dialing</p>

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Menu Control	Support for H.245 DTMF tones in H.323 Password protected system menu
Encryption of video call	ITU-T standards based Encryption of the video call Call should be encrypted end-to-end on IP Should support Standards-based: H.235 v3 and AES Encryption via Automatic key generation and exchange. The same should be available in a call with Video with presentation (dual video) Ability to manually turn encryption ON/ OFF should be there. Automatic key generation and exchange
Management	System Management using HTTPS and SSH
Camera	Should support at least 2 Camera inputs to connect 2 camera One camera should be supplied day one Minimum of 10 x optical zoom Minimum of 2 x digital zoom, making total of 20x zoom 1920 x 1080 pixels progressive @ 60fps Each camera should have minimum +/-20° tilt, +/- 100° pan The Camera and codec should be from the same manufacturer. Should have at least 80 degrees static field of view.
Directory services	Should support Local and Global directories Should support LDAP and H.350 protocols for directory transfer.
Multipoint Capability	Should support built-in Multi-conference capability to connect at least 1+3 sites at 720p30fps in a continuous presence mode All sites must be visible in a continuous presence mode with rate matching and transcoding such that different sites may connect at different speeds and protocols and still maintain a resolution of at least 720p
User Interface	In order to provide a good user experience, the unit must be equipped with an intuitive Touch Screen/Panel for controlling the VC unit. Must have ability to browse the directory, search a contact, change layouts, mute/ unmute, increase-decrease volume. The user should have the ability to select between two presentation sources such as a fixed PC and a laptop from the user interface. Users should also have the ability to share presentation wirelessly. Must have the capability to integrate with external control systems to control Blinds, Lights, air conditioning using the API's . The User interface must have the necessary icons for controlling the external devices
Inclusions	System should be supplied the required numbers of cables, connectors, mounting brackets for connecting displays, Camera Mounting Bracket etc. Minimum 03 years warranty should be provided for the above quoted item. On receiving and before supplying the order, the company representative must visit the sites immediately for their final technical evaluation and placement. The quoted VC system must be demonstrated free of cost after delivery of the unit.

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Annexure 2.

2. For Big SIZE room (Lecture theater complex)

Features	Specifications
Video	
Video Standards	H.264, H.265 or better H.264 in an Encrypted call should be possible H.264 should be possible when sending or receiving two live video sources e.g. Presenter and Presentation.
Video Frame Rate	Should support 60 fps with 1080p resolution in Motion mode.
Video Features	Ability to send and receive two live simultaneous video sources in a single call, so that the image from the main camera and PC or document camera can be seen simultaneously. Should support H.239 and BFCP protocols
Video Output	Should have at least 3 no.'s of HD (High Definition) output to connect Full High Definition display devices such as plasma and projectors for both Video and content. The unit must provide the flexibility to display video or content one any of the video output.
Video Input	Should have one HDMI / DVI (Digital Video Interface) input to connect PC/ Laptop directly to the Video conferencing system and display resolutions from WXGA (1280 x 768) to 1080p (1920 x 1080) Should have at least 3 HDMI inputs to connect multiple HD cameras or Video Inputs at Full HD 1080p resolution Support for 1080p 60fps has to be present on the HDMI inputs The system must have the ability to pair mobile devices such as Tablets and Smartphones based on iOS or Android platforms so that these devices can be used for: 1) View the Presentation that is being shown in the VC call. 2) Add and disconnect call. 3) Take snapshot of the presentation being shown The system must have the ability to pair with laptop for sending content without any wires to the VC system
Audio	
Audio standards supported	G.711, G.722,G.722.1, 64 kbps MPEG-4 AAC-LD standard must be supported..
Other Desirable features	Noise Reduction, Automatic Gain control, Acoustic Echo Canceller, Active Lip synchronization
Audio Inputs	Should support at least 6 Microphone inputs to connect 6 microphones. Two mics to be supplied day one. The system must have the capability to mix the audio from all the microphones and the line input and send the same to the far end side. The pick-up of the microphones should be at least 10 feet from the microphone. Echo Cancellation for every input must be available.
Audio Outputs	Should support digital main audio output with the HDMI interface
Network Interfaces	1 LAN /Ethernet--10/100/1000 Mbps full duplex
Bandwidth	H323/SIP upto 6 Mbps point-to-point.
Network Capabilities	Packet Loss Based Downspeeding
H.323/ IP Features	QoS--DiffServe IP adaptive bandwidth management (including flow control) Auto Gatekeeper discovery Auto Network Address Translation(NAT) support Standards based- Packet Loss Recovery feature Should support URL Dialling

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Security	Support for H.245 DTMF tones in H.323 Must support IPv4 and IPv6 from day one.
Menu Control	Password protected system menu
Encryption of video call	ITU-T standards based Encryption of the video call Call should be encrypted end-to-end on IP Should support Standards-based: H.235 v3 and AES Encryption via Automatic key generation and exchange. The same should be available in a call with Video with presentation (dual video) Ability to manually turn encryption On or OFF should be there. Automatic key generation and exchange
Camera	
Cameras to capture the local audience	Should support at least 3 Camera inputs to connect 3 camera 2 cameras should be supplied day one. There should be provision to control cameras individually through the touch Panel Minimum of 10 x optical zoom 1920 x 1080 pixels progressive @ 60fps Each camera should have minimum +15°/-25° tilt, +/- 90° pan The Camera and codec should be from the same manufacturer. Should have at least 72 degrees static field of view.
Directory services	Should support Local and Global directories Should support LDAP and H.350 protocols for directory transfer.
External devices	Should have USB port to connect external devices. Should have RS232 port for management.
Multipoint Capability	Must have built-in Multiconference capability to connect at least 1+4 sites at 720p in a continuous presence mode All sites must be visible in a continuous presence mode with rate matching and transcoding such that different sites may connect at different speeds and protocols and still maintain a resolution of at least 720p
User Interface	In order to provide a good user experience, the unit must be equipped with an intuitive Touch Screen/Panel for controlling the VC unit. Must have ability to browse the directory, search a contact, Enable / disable speaker tracking, change layouts, mute/ unmute, increase-decrease volume. Must have the capability to integrate with external control systems to control Blinds, Lights, air conditioning using the API's . The User interface must have the necessary icons for controlling the external devices
Inclusions	System should be supplied the required numbers of cables, connectors, mounting brackets for connecting displays, Camera Mounting Bracket etc. Minimum 03 years warranty should be provided for the above quoted item. On receiving and before supplying the order, the company representative must visit the sites immediately for their final technical evaluation and placement. The quoted VC system must be demonstrated free of cost after delivery of the unit.

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Annexure 3

3. Video based Training Software (VC Software)

Specifications for a Collaboration platform to allow multiple users to collaborate with each other using different devices. The Solution must be secure, Scalable and must include the following functionalities.	
1	Users should be able to join into a collaboration meeting from any of the following devices: Laptop, Computers-support for both Mac and Windows; Mobile Phones: Android, iOS; PSTN: users must be able to join in from their PSTN phones, HD Video Conferencing devices: SIP/H.323
2	Content Sharing: The following should be the minimum capabilities that the users must get: The tool should have the capability for document, application, and desktop sharing from Laptop/Computers The tool should have the capability for annotation and collaboration tools using the application on the Computers/Mobile devices Content sharing using BFCP/H.239 from Standards based VC devices from Cisco, Polycom, Avaya etc
3	Content Collaboration: The platform must provide clients on Mobile and Touch screen devices to do white boarding The platform should also allow touch screen enabled devices with the requisite app installed to share a content and do annotations using multicoloured virtual pens. Other participants on the conference should also be able to co-annotate on the same content. This should also happen simultaneously. The platform must allow 3 -in-1 collaboration devices viz Video conferencing, Whiteboarding and content sharing devices to connect into a conference and be able to share audio, video, content sharing while simultaneously annotating on content
4	Easy Scheduling of meetings The tool should have Personal Conferencing Number capabilities so that a host has a persistent host and attendee access codes for planned and ad-hoc audio-centric conferencing. The host should be able to set up a meeting using Outlook or Gmail as well. The necessary integration at the back end infra and applications should be done by the bidder. Setting up of conferences must also be possible from a Web Portal
5	Audio and Video Connections The tool should support a Dial Out capability that rapidly dials to multiple participants automatically at a meeting's start. The tool should provide High-quality video ; full-screen video; up to six simultaneous webcam video feeds and voice-activated switching The tool should support meetings and recording capabilities including downloadable recordings and playback The users connected in to the web meeting from desktop should be able to connect on audio using any of the following methods: a) Computer audio b) Call back or Dial In with Telephone Service Provider (PSTN) audio. The exact packages must be mentioned in the commercial documents The users connected in to the web meeting from desktop/laptop/ipad should be able to dial into the meeting or the server should call the user back on audio. The tool should work on HTTP port 80 and HTTPS 443 for signalling. Should have UDP ports for media
6	App Based Features The app should have Start a personal Meeting Room, Join a meeting, schedule, and attend online meetings options from mobile devices The tool should have mobile functions such as chat, audio, call back over IP network or PSTN network, calendar, and ability to pass host privileges to others on call
7	Connecting Standards based VC devices: The solution should allow for H.323 and SIP based hardware based Video conference endpoints deployed in conference rooms with a PTZ Camera and codec to seamlessly join as a participant into the meeting with other users connected on the web conference using a web camera, Internet and audio speakers and microphone.

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	The solution should allow for the users connected on the web based tool to share video, audio and content with the hardware based Video conferencing device and vice versa.
	The solution should support the following features when a SIP/H.323 room based Video conference endpoint connects to the meeting:
	a) Video Resolution: main video up to 720p at 30 fps and content sharing
	b) Video Aspect Ratios: 4:3 standard and 16:9 widescreen aspect ratios
	c) Single, dual, and multiscreen standards-based video conferencing systems
	d) Advanced Encryption Standard (AES) 128-bit encryption
	e) Signaling protocol support: H.323/SIP, TLS
	f) Media protocol support: RTP, sRTP, and RTCP
	g) Content share (dual video) protocol support: Binary Floor Control Protocol (BFCP)/H.239 / TIP
	h) Video codec support: H.263 and H.264 AVC
	i) Audio codec support: G.711, G.722, G.722.1 or equivalent
8	The solution should support the following advanced security features such as :
	a) Personal Identification Number (PIN)-protected access into meetings from video endpoint
	b) Meeting lock/unlock for added privacy to prevent unintended participants from joining
	c) Authenticated access into meetings on desktop and mobile apps
9	During the meeting , the user should be able to have the following controls
	a) See all meeting participants in a unified participant list
	b) Drop participants
	c) Record sessions with video, audio, and content for future reference, training, or demonstrations
	d) Mute, unmute audio of participants
10	The web conferencing users and users joining from SIP/H.323 video conferencing endpoint should be able to have multiparty meeting.
11	The single meeting should have around 1000 web based users joining from desktop/laptop etc.
12	The solution should be sized for 5 host id's Host ID's with each host having upto1000 attendees. Hardware Based endpoints should register to the same cloud.
13	Should have feature for breakout sessions, Integrated testing Engine, Visual Attention Indicator, unlimited cloud storage for storing recorded lectures.
	5 licenses for 03 years subscription

Dayal Singh
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Dayal Singh
Jaspur
Shankar Singh

Dayal Singh



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Annexure 4

4. Smart Digital Podium

Smart Digital Podium (lectern) made of Mild Steel powdered coated with sliding lockable cover, side tray for notebook/Visualizer and castors for movement having the following items along with it:

- a) 21.5" Touch Screen
- b) One Cordless mike with comparable receiver.
- c) Keyboard
- d) Mouse
- e) Compatible Digital Pen
- f) One inbuilt round speaker of 6 Watts.
- g) Two additional wall speaker to be hanged on the wall of 10 watts each.
- h) One amplifier of minimum 25 watts .
- i) Panel consisting of two LAN Ports, 01 x USB port (preferably 2), 01 x HDMI port, USB 2.0 Power Point and Audio in facility.
- j) CPU (branded) with i7 processor, 8GB RAM, 1TB hard Disk, Windows 10 preloaded, Antivirus for One Year subscription, Microsoft Office version 2010 or above.
- k) Extension board having minimum three 5 amps socket.
- l) Coasters For easy shifting
- m) Our Organisation's Logo in Acyclic sheet of 3 mm in multicolor.
- n) The dimension should be 4' X2' x 2'
- o) VISUALIZER/DOCUMENT CAMERA WITH MIN. 2 MPs CAMERA
- p) 100 % compatible with item nos. 1, 2, and 3.

Minimum 03 years warranty should be provided for all the above mentioned 04 nos. of items.

Barinder Singh
Dr. B. R. Ambedkar
Dr. Jagpreet Singh
Dr. Jagpreet Singh
Dr. Jagpreet Singh



Annexure: "B"

FORMAT FOR PERFORMANCE BOND/GUARANTEE

(Undertaking from the supplier on a Non Judicial Stamp Paper of requisite duly attested by Notary)

In consideration for "The Registrar, National Institute of Technology Jalandhar (hereinafter called NIT Jalandhar) having agreed to release the payment of net value as per terms and conditions of a concluded Order No. _____ dated _____ (hereinafter called 'the order') for supply of _____ (hereinafter called 'the Equipment /Item) to us Messrs _____

(hereinafter called 'the supplier') on submission of a Performance Bond to the satisfaction of NIT Jalandhar for the due performance of the said order

We, Messrs _____ hereby submit the FDR/TDR No _____

issued by _____ (Name of Bank) for _____ pledged in favour of Registrar, NIT Jalandhar as performance guarantee amount and hereby irrevocably, unconditionally and absolutely undertake against any loss or damage caused or suffered by NIT Jalandhar by reason of any failure of the supplier to perform or omission or negligence to perform any part of its obligations to the satisfaction of NIT Jalandhar in terms of the order.

We, the supplier, do hereby authorize Registrar, NIT Jalandhar to forfeit this Performance Guarantee amount / undertake to pay the amount due and payable under this guarantee without any demur merely on a demand from the NIT Jalandhar stating that the amount claimed is due by way of loss or damage caused to or would be caused to or suffered by the NIT Jalandhar by reason of any breach by us of any of the terms and conditions contained in the said order or by reason of our failure or omission or negligence to perform the said order or any part thereof. We, the Supplier, undertake to pay to NIT Jalandhar any amount so demanded by NIT Jalandhar, notwithstanding:

- a) Any dispute or difference between NIT Jalandhar and supplier or any other person or between the supplier or any person or any suit or proceeding pending before any court or tribunal or arbitrator relating thereto; or**
- b) The invalidity, irregularity or unenforceability of the order; or**
- c) Any other circumstances which might otherwise constitute discharge of this guarantee, including any act of omission or commission on the part of NIT Jalandhar to enforce the obligations by the supplier or any other person for any reason whatsoever.**

We, the Supplier, further agree that the performance Bond/ Guarantee herein contained shall be continued one and remain in full force and effect during the period that would be taken for the performance of the said order and that it shall continue to be enforceable till all the dues of the NIT Jalandhar under or by virtue of the said order have been fully paid and its claims satisfied or discharged or till the office of the Registrar, NIT Jalandhar certifies that terms and conditions of the said order have been fully and promptly carried out by us and accordingly discharges this Performance Bond/ Guarantee.

We, the Supplier, further agree with NIT Jalandhar, that NIT Jalandhar shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the said order or to extend time of performance by the said supplier from time to time or to postpone for any time or from time to time and of the powers exercisable by the NIT Jalandhar against the said supplier and forbear or enforce any of the terms and conditions relating to the order and we shall not be relieved from our liability by reason of any such variation or extension being granted to us or for any forbearance, act or omission on the part of NIT Jalandhar or any indulgence by NIT Jalandhar to us or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have effect of so relieving us.

This Performance Bond/Guarantee will not be discharged due to the change in the constitution of the supplier. We, the Supplier, undertake not to revoke this Performance Bond / Guarantee except with the prior consent of NIT Jalandhar in writing.

The disputes relating to this Bank Performance Bond / Guarantee shall be resolved as per the terms and conditions of the order.



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Annexure “C”

FORMAT FOR PERFORMANCE BOND (BANK GUARANTEE)

In consideration for the Registrar, National Institute of Technology Jalandhar, (*hereinafter called NIT Jalandhar*) having agreed to release the payment of net value as per terms and conditions of a concluded Order No. _____ dated _____ (*hereinafter called ‘the order’*) for supply of _____ (*hereinafter called ‘the Equipment /Item’*) to Messrs _____ (*hereinafter called ‘the supplier’*) on submission of a Bank Guarantee to the satisfaction of NIT Jalandhar for the due performance of the said order.

We, _____ (*hereinafter called ‘the Bank’*) at the request of the supplier do, as a primary obliger and not merely as surety, hereby irrevocably, unconditionally and absolutely undertake against any loss or damage caused or suffered by NIT Jalandhar by reason of any failure of the supplier to perform or omission or negligence to perform any part of its obligations to the satisfaction of NIT Jalandhar in terms of the order.

We, the Bank do hereby undertake to pay the amount due and payable under this guarantee without any demur merely on a demand from NIT Jalandhar stating that the amount claimed is due by way of loss or damage caused to or would be caused to or suffered by NIT Jalandhar by reason of any breach by the said supplier of any of the terms and conditions contained in a said order or any part thereof. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the bank under this guarantee, which shall not be considered as satisfied by any intermediate payment or satisfaction of any part of or obligation hereunder. However, our liability under this guarantee shall be restricted to an amount not exceeding _____.

We, the Bank, undertake to pay to NIT Jalandhar any amount so demanded by NIT Jalandhar, notwithstanding a). Any dispute and difference between NIT Jalandhar and supplier or any other person or between the supplier or any person or any suit or proceeding pending before any court or tribunal or arbitrator relating thereto or

a). The invalidity, irregularity or unenforceability of the order or

b). Any other circumstances which might otherwise constitute discharge of this guarantee, including any act of omission or commission on the part of NIT Jalandhar to enforce the obligations by the supplier or any other person for any reason whatsoever.

We, the Bank, further agree that the guarantee herein contained shall continue and remain in full force and effect during the period that would be taken for the performance of the said order and that it shall continue to be enforceable till all the dues of NIT Jalandhar under or by virtue of the said order have been fully paid and its claims satisfied or discharged or till the office of the Registrar, NIT Jalandhar confirms that the terms and conditions of the said order have been fully and promptly carried out by the said supplier and accordingly discharge this guarantee.

We, the Bank, hereby agree and undertake that any claim which the bank may have against the supplier shall be subject to and subordinate to the prior payment and performance in full of all the obligations of the bank hereunder and the bank will not, without prior written consent of NIT Jalandhar, exercise any legal rights or remedies of any kind in respect of any such payment or performance so long as the obligations of the bank hereunder remain owing and outstanding, regardless of the insolvency, liquidation or bankruptcy of the supplier or otherwise. We, the Bank, will not counter claim or set off against its liabilities to NIT Jalandhar hereunder any sum outstanding to the credit of NIT Jalandhar with it.

We, the Bank, further agree with NIT Jalandhar, that NIT Jalandhar shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the said order or to extend time of performance by the said supplier from time to time or to postpone for any time or from time to time and of the powers exercisable by the NIT Jalandhar against the said supplier and forbear or enforce any of the terms and conditions relating to the order and we shall not be relieved from our liability by reason of any such variation or extension being granted to the said supplier or for any forbearance, act or omission on the part of NIT Jalandhar or any indulgence by NIT Jalandhar to the said supplier or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have effect of so relieving us.

This guarantee will not be discharged due to the change in constitution of the Bank or the supplier.

We, the Bank, lastly undertake not to revoke this Guarantee during its currency except with the prior consent of NIT Jalandhar in writing.

The disputes relating to this Bank Guarantee shall be resolved as per the terms and conditions of the order.



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Annexure “D”

FORMAT FOR MANUFACTURER’S AUTHORIZATION FORM

To,
The Registrar
Dr B. R Ambedkar National Institute of Technology
Jalandhar

Sub. : e-Tender for “ _____ ”.

Dear Sir,

We, _____, who are established and reputed manufacturers of _____, having factory/office at _____, hereby authorize M/s _____ [name & address of agents/distributors] to bid, negotiate and conclude the order with you for the above goods manufactured by us.

We shall remain responsible for the tender/Agreement negotiated by M/s _____

_____, jointly and severally. No company or firm or individual other than M/s _____ are authorized to bid, negotiate and conclude the order in regard to this business against this specific tender as for all business in the entire territory of India.

We hereby extend our full guarantee and warranty as per the terms and conditions of tender for the goods offered for supply against this invitation for bid by the above supplier.

1. _____

2. _____

**specify in detail manufacturer’s responsibilities* the services to be rendered by M/s _____ are as under:

i) _____

ii) _____

[Specify the services to be rendered by the agent/distributor] In case duties of the agent/distributor are changed or agent/ distributor is changed it shall be obligatory on us to automatically transfer all the duties and obligations to the new Indian Agent failing which we will ipso-facto become liable for all acts of commission or omission on the part of new Indian Agent/ distributor.

Yours faithfully,
[Name & Signature] For and on behalf of M/s. _____ [Name of manufacturer]



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Annexure “E”

DECLARATION REGARDING BLACKLISTING / DEBARRING FOR TAKING PART IN TENDER

Self Attested

I / We _____ (Tenderer) hereby declare that the firm / agency namely M/s. _____ has not been blacklisted or debarred in the past by Union / State Government or organization from taking part in Government tenders in India.

Or

I / We _____ (Tenderer) hereby declare that the Firm / agency namely M/s. _____ was blacklisted or debarred by Union / State Government or any Organization from taking part in Government tenders for a period of _____ years w.e.f. _____ to _____. The period is over on _____ and now the firm/company is entitled to take part in Government tenders.

In case the above information found false I / we are fully aware that the tender/ contract will be rejected / cancelled by Director, NIT Jalandhar, and EMD / SD shall be forfeited.

DEPONENT

Attested:

(Stamp of Company with authorized sign)

Name _____

Address _____



Annexure: "F"

CERTIFICATE OF WARRANTY

- i). I/We certify that the warranty shall be for a period of _____ years for _____ and starting from the date of satisfactory installation, commissioning and handing over of the Equipment /Item and of the works conducted therewith covered under the supply order in working order. During the **warranty period, I/we shall provide free "aftersaleservice" and the replacement of any part(s) of the** Equipment /Item or rectification of defects of work of the Equipment /Item will be free of cost. The replacement of the parts shall be arranged by us, at our own cost and responsibility. We undertake that the above warranty shall begin only from the date of satisfactory and faultless functioning of the Equipment /Item for 60 days at NIT Jalandhar premises. The benefit of change in dates of the warranty period shall be in the interest of the use/your organization.
- ii). During the warranty period, we shall provide at least _____ **preventive maintenance visits.**
- iii). Uptime Guarantee: During the warranty period, we will be responsible to maintain the Equipment /Item in good working conditions for a period 350 days (i.e. 95% uptime) in a block of 365 days.
- a). All complaints will be attended by us within 2 working days of receipt of the complaint in our office.
- b). In case there is delay of more than 2 days in attending to a complaint from our side then you can count the number of days in excess of the permissible response time in the downtime. The above said response time of 2 days for attending to a complaint by us will not be counted in the downtime.
- c). **Penalty:** We shall pay a penalty equivalent to **0.5 % of the FOB/CIF** value of the Equipment /Item for every week or part thereof delay in rectifying the defect.
- Note: The right to accept the reason (s) for delay and consider reduction or wave off the penalty for the same shall be at the sole discretion of Director, NIT Jalandhar**
- iv). We certify that the Equipment /Item being/ quoted is the latest model and that spares for the Equipment /Item will be available for a period of at least _____ years and we also guarantee that we will keep the organization informed of any update of the Equipment /Item over a period of _____ years.
- v). We guarantee that in case we fail to carry out the maintenance within the stipulated period, NIT Jalandhar reserves the right to get the maintenance work carried out at our risk, cost and responsibility after informing us. All the expenses including excess payment for repairs/maintenance shall be adjusted against the Performance Bank Guarantee. In case the expenses exceed the amount of Performance Bank Guarantee, the same shall be recoverable from us with/without interest in accordance with the circumstances.
- vi). We shall try to repair the Equipment /Item at NIT Jalandhar premises itself. However, the Equipment /Item will be taken to our site on our own expenses in case it is not possible to repair the same at NIT Jalandhar. We shall take the entire responsibility for the safe custody and transportation of the Equipment /Item taken out for repairs till the Equipment /Item is rehabilitated to the NIT Jalandhar after repair Any loss of Equipment /Item or its accessories under its charge on account of theft, fire or any other reasons shall be at our sole risk and responsibility which will be compensated to NIT Jalandhar for such losses at the FOB/CIF value for the damaged/lost Equipment /Item part, including accessories.
- vii). We undertake to perform calibration after every major repair/breakdown/taking the Equipment /Item for repair out of NIT Jalandhar premises.
- viii). In case of extended warrantee, we undertake to carry out annual calibration of the Equipment /Item.
- ix). We guarantee that we will supply spare parts if and when required on agreed basis for an agreed price. The agreed basis could be an agreed discount on the published catalogue price.
- x). We guarantee to the effect that before going out of production of spare parts, we will give adequate advance notice to you so that you may undertake to procure the balance of the life time requirements of spare parts.
- xi). We guarantee the entire unit against defects of manufacture, workmanship and poor quality of components.

Signature & Seal of the Manufacturer/Tenderer