



**Dr B R AMBEDKAR NATIONAL INSTITUTE OF TECHNOLOGY**

**G T Road By Pass, Jalandhar-144011, Punjab (India)**

EPABX-0181-2690301 & 453 Fax: 2690320 & 932 website: [www.niti.ac.in](http://www.niti.ac.in) email: [registrar@niti.ac.in](mailto:registrar@niti.ac.in)

**Ref. No. NITJ/PUR-II/CC/27/17/e- Tender No. 02/2017**

**Date:**

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**TENDER NOTICE NO. NITJ/PUR-II/CC/27/17/ e-Tender No. 02/2017**

Last Date for Submission of Online bids : 08.06.2017 upto 05:00 PM  
Date of Opening of Online Technical bids : 09.06.2017 at 10:30 AM

e-Tenders are invited in two bid system for Providing (ILL) Internet Leased Line for 400Mbps (1:1) required for Computer Centre of the Institute. The detailed tender document, terms & conditions and specifications can be downloaded / seen at website of Institute [www.nitj.ac.in](http://www.nitj.ac.in) or [www.tenderwizard.com/NITJ](http://www.tenderwizard.com/NITJ)

Only e-tenders will be accepted for more details/clarifications the Bidders may contact Mr. Vijay Kumar on behalf of M/s ITI Limited on mobile No. 8146699878 or e-mail: [vijay@etenderwizard.com](mailto:vijay@etenderwizard.com)

**Registrar**



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**THIS DOCUMENT IS FOR REFERENCE ONLY. ONLY E-TENDERS WILL BE ACCEPTED**

**e-TENDER NOTICE - NITJ/PUR-II/CC/27/17/e-Tender No. 02/2017**

**National Institute of Technology, Jalandhar invites tender for providing Internet Leased Line (ILL) for 400Mbps (1:1) along with Tender Fee & EMD and processing Fees required for Computer Centre of the Institute as per details given below:**

I	Downloading of e-tender document	Start Date : 11/05/2017 at 03:00 PM End Date : 08/06/2017 upto 05:00 PM
II	Date of submission of e-tender	End Date : 08/06/2017 upto 05:00 PM
III	Physical submission of Tender Fee and EMD	End Date : 08/06/2017 upto 05:00 PM
IV	Opening of Technical Bid (online)	<b>09/06/2017 at 10:30 AM</b>

**Detailed Terms and Conditions are available in e-tender document. The bid document can be downloaded from the website of [www.tenderwizard.com/NITJ](http://www.tenderwizard.com/NITJ). Complete tender document is available for reference purposes on Institute website [www.nitj.ac.in](http://www.nitj.ac.in). Only e-tenders will be accepted.**



Ref. No. NITJ/PUR-II/CC/27/17/e-Tender No. 02/2017

Date:

**Detail of Internet Leased Line (ILL) 400Mbps (1:1), Tender Fee & EMDs is as under:**

<b>S. No.</b>	<b>Item</b>	<b>Estimated Cost</b>	<b>Tender Fee</b>	<b>EMD</b>	<b>Tender Processing Fees (Including ST)</b>
1.	Annually Recurring Charges 400 Mbps Leased Line Charges (1:1 uncompressed unshared)	Rs. 22 Lac	Rs. 500/-	Rs.44,000/-	Rs.2,530/-



### **Notice Inviting Tender**

National Institute of Technology, Jalandhar, (hereinafter referred to as the “Institute”) an Educational Institute of National Importance, invites sealed tender from well-established firms / agencies having relevant experience, in two bids format (1. Technical 2. Financial) for providing dedicated 400 Mbps internet bandwidth (1:1) uncompressed and unshared with last mile on its own fiber in Ring Topology) with (1:1) full duplex for NIT Jalandhar committed access rate till ISP International Gateway with redundant backup. ISP should have local peering for national traffic; traffic should be routed to Secondary International Gateway once the primary fails using OFC technology at Institute.

The agency shall provide the 400 Mbps (1:1) uncompressed and unshared with last mile on fiber) Internet

Leased Line Connectivity in the Institute for a period of initially one year and will be further extended, based on the requirement of Institute on yearly basis, unless it will stand cancel on expiry of the contract or on written notice within 30 days.

***IMPORTANT: Institute requires leased line of 400 Mbps (1:1) uncompressed and unshared with last mile on its own fiber in Ring Topology) with (1:1) full duplex for NIT, Jalandhar committed access rate till ISP International Gateway with redundant backup. It is further added here that the leased lines shall be from separate ISPs to achieve diversity and redundancy of connectivity.***

***The last date of submission of e-tender is 08/06/2017 at 05:00 PM. Technical bid will be opened on 09.06.2017 at 10:30 AM.***

At any time prior to the deadline for submission of bid, the Institute may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective tenderer(s), modify the tender document by amendment.

The amendment will be published on Institute website. In order to afford prospective tenderer(s) reasonable time in which to take the amendment into account in preparing their bid, the Institute may, at its discretion extend the deadline for the submission of tender.

Date and time of opening of financial bid(s) will be decided after technical bid(s) have been evaluated by the Institute. Financial bid(s) of only those tenderer(s) will be opened who qualify the technical evaluation. The date, time & place of opening of the financial bid(s) will be intimated in due course of time.

The tenderer(s) are requested to read instructions in the tendered document carefully and ensure compliance with all the instructions contained in this document. Non Compliance tenderer from the tendered document may disqualify the tenderer from the tendering exercise.

The Institute reserves the right to reject any or all tenders, wholly or partly or close the tender at any stage prior to award of contract without assigning any reason whatsoever.



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### **Important Note**

1. All corrigenda, addenda, amendments and clarifications to Tender Specifications will be hosted in the website [www.nitj.ac.in](http://www.nitj.ac.in) and not in the newspaper; Bidders shall keep themselves updated with all such developments.
2. In case the last date of receipt/opening of bids falls on holiday, the bids shall be receipt/opened on the following working day at same time.
3. Tenderer who have downloaded the tender document form from the institute website shall submit a declaration along with tender document that I/We have downloaded the Tender Form from the institute website [www.nitj.ac.in](http://www.nitj.ac.in) and I/we have not tempered /modified the tender form in any manner. In case, if the same is found to be tempered/modified in any manner, I/we understand that my/our tender will be summarily rejected and I/we are liable to be banned from doing business with institute.
4. Tender fee of Rs.500/- along with EMD Rs.44,000/- in the form of DD favoring Director NIT Jalandhar be submitted as per dates mentioned in schedule. The Processing fees for each category will paid through online mode only to M/s ITI Limited, New Delhi.



## ELIGIBILITY CRITERIA

The Agencies that fulfill the following requirements shall be eligible to apply.

- 1.1 The ISP should provide end to end connectivity on its own network on (OFC local loop) Optical Fiber Cable in Ring Topology.
- 1.2 The list of existing educational customers/ Government departments/Others( minimum three or more) of Internet Bandwidth 100 Mbps or more with effect from 2010 should be provided along with supply Orders and satisfactory performance reports.
- 1.3 The ISP would ensure that the local loop provisioning does not violate regulations as laid by Government of India / TRAI in respect of such links/ networks. Bidder will be responsible for making all the payments towards the local loop charges/rentals/WPC Charges etc.
- 1.4 The ISP should route the traffic from International Gateway through own or from their providers. DOT License / Certificate of own or service Provider for the same is to be provided.
- 1.5 Only firm / agency having the **Category "A" / "B"** Internet Service Provider (ISP) license issued from the Department of Telecommunication, Govt. of India , must have requisite infrastructure and resources to successfully execute the project and provide services in Institute. Self-attached valid license copy of certificate and Infrastructure details must be enclosed with technical bid.
- 1.6 The firm / agency must have a fully functional Customer Service Center(s) in this region, which is fully operational 24 X 365 days. List of Customer Service Center(s) must be enclosed with technical bid.
- 1.7 The firm / agency have adequate bandwidth at the backend to provide the desired bandwidth in Institute. Supporting document must be enclosed with technical bid.
- 1.8 The tenderer should not have been debarred and / or blacklisted by any Central Government / or any State Government Department(s) .An affidavit to that effect on Non-Judicial Stamp paper of `10/- duly notarized shall be enclosed with the technical bid. The Performa of the affidavit is attached with the tender as **Annexure C** .
- 1.9 The tenderer shall be required to submit the earnest money deposit (EMD) for an amount of ` 44,000/- (Rupees forty four Thousands only) refundable and non-refundable tender fee for an amount of ` 500/- (Rupees Five Hundreds only) by way of demand draft only. The demand draft shall be drawn in favour of "Director, NIT Jalandhar" payable at Jalandhar.
- 1.10 The bid of any tenderer who has not complied with one or more of the conditions of eligibility criteria and / or fail to submit the required documents as required / or mentioned in tender document are liable to be summarily rejected.



### **Instructions to Tenderer**

1. No tender will be accepted in physical form. The bidders shall have to submit their Bids online in Electronic Format under Digital Signatures. For participation in the e-tendering process, the bidders need to register themselves on [www.tenderwizard.com/NITJ](http://www.tenderwizard.com/NITJ). The registration and other charges are available on their website. On registration, they will be provided with a user ID and a system generated password enabling them to submit their Bids online using Digital System Certificates (DSC).
2. Tenders without Digital Signatures will not be accepted by the electronic tendering system.
3. Bids will be opened online as per time given failing which no tender will be submitted.
4. **Before submission of online bids, bidders must ensure that scanned copies of all the necessary documents have been uploaded with the bid which should be duly signed and stamped.**
5. NIT JALANDHAR, will not be responsible for any delay in online submission of bids due to any reason whatsoever.
6. Bidders should also send the scanned copies of Tender fees and EMD as specified in the tender documents with online technical documents. EMD and Tender Fee in the form of a Demand Draft in favor of the Director, Dr B R Ambedkar NIT, payable at Jalandhar should be submitted to the following address before opening of the Technical Bid as per given in the schedule time for physical submission of EMD and Tender fee. Envelope should have full address and phone number of the tenderer.

#### **Kind Attention- Purchase Section**

Submission of EMD and Tender Fee  
Due Date \_\_\_\_\_ and Time \_\_\_\_\_  
Testing & Commissioning of Internet Leased Line (ILL) 400Mbps (1:1)  
Tender Notice – NITJ/Pur-II/CC/27/17/e-Tender no. 02/2017  
Director,  
Dr B R Ambedkar National Institute of Technology,  
G T Road Amritsar By Pass, Jalandhar-144001, Punjab (India).

7. The details of EMD specified in the tender document should be same as submitted online (scanned copies). Otherwise tender will be rejected summarily.
8. The conditional bids shall not be considered and will be out rightly rejected.
9. The Financial Bid through e-tendering of only those bidders shall be opened who will qualify in the technical bid and are approved by the Purchase Committee/Technical Experts. The date, time & place of opening of the financial bid(s) will be intimated in due course of time.
10. The tenderer(s) are required to upload the duly signed and stamped copies of the relevant documents required as per Terms & Conditions, other required document as per the eligibility criteria of the Tender, failing which their bids may be rejected and will not be considered.

**Read and Accepted.**

**(Signature & Stamp of Tenderer)**





11. Telex, Fax, e-mail and other incomplete offers are liable to be summarily ignored.
12. At any time prior to the deadline for submission of bid, the institute may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective tenderer(s), modify the tender document by amendment.
13. The amendment will be published on Institute website only. In order to afford prospective tenderer(s) reasonable time in which to take the amendment into account in preparing their bid, the institute may, at its discretion extend the deadline for the submission of tender.
14. The Institute is not liable to pay any interest on EMD. Earnest money deposit shall be forfeited, if the tenderer, withdraws its bid during the period of tender validity. The Earnest money deposit of the tenderer, whose tender has been accepted, will be returned on the submission of **performance security @5% of the total value of the offer (In shape of Demand Draft) in favour of Director NIT Jalandhar. This performance security will be kept till the expiry date of award of contract.** Earnest money deposit of the successful tenderer shall be forfeited, if it refuses or neglects to execute the contract or fails to furnish the required performance security within the time frame as specified by the institute. The EMD(s) of other Bidder(s) whom offer will not found according to required specification/ lowest will be released after finalization of Technical Bids/ Lowest Bid/Purchase.
15. Testing & Commissioning if Internet Leased Line (ILL) 400Mbps (1:1) is the essence of the contract and must be met with.
16. The Director may accept a tender in part or whole of the quantity offered, reject any tender without assigning any reasons, may not accept the lowest or any doubt dispute or whatever may be the decision of the Director shall be final in this regard.
17. The offer shall be kept valid for 90 days.
18. The tenderer should not have been debarred and/ or blacklisted by any Central Government/ or any State Government Department(s) **supported by the affidavit as per format given in Annexure- C**
19. If any information furnished by the bidder is, at any stage found to be incorrect, false or fabricated, the purchaser shall have the absolute right to forfeit EMD and security deposits, in addition to cancellation of contract, forfeiting the warranty/performance guarantees and other action in accordance with law, such as black-listing, risk & cost etc.

**Read and Accepted.**

**(Signature & Stamp of Tenderer)**



### **TENDER EVALUATION**

Institute will evaluate all the proposals to determine whether these are complete in all respects as specified in the tender document. Evaluation of the proposals shall be done in two stages as:

**(a) Stage – I (Technical Evaluation):**

- (i) Institute shall evaluate the technical bid(s) to determine whether these are qualify the essential eligibility criteria (if any mentioned), whether the tenderer has submitted the EMD & Tender fee, whether any computational errors have been made, whether all the documents have been properly filled, whether all the documents as mentioned or required to submitted with technical bid are submitted and whether bids are completed and generally in order.

After evaluation of technical bid(s), a list of the qualifying tenderer (s) shall be made, short-listed tenderer(s) shall be informed of the date, time and place of opening of financial bid(s) and they may attend or depute their authorized representative/s to attend the opening of financial bid(s) on the scheduled date and time, if they wish to do so. The representative(s) should have a letter of authority to attend the price bid(s) opening event.

**(b) Stage – II (Financial Evaluation):**

1. The financial bid(s) shall be evaluated on the basis of the total cost quoted by the tenderer.

**Format for Financial Bid**

<b>Sr. No.</b>	<b>Particular</b>	<b>Price In INR</b>
<b>A.</b>	<b>Annually Recurring Charges</b>	
<b>1.</b>	400 Mbps leased line charges (1:1 uncompressed unshared)	
<b>(Rupees</b>		<b>)</b>

**Read and Accepted.**

**(Signature & Stamp of Tenderer)**



**(A) PAYMENT TERMS & CONDITIONS:**

Annual Recurring (bandwidth) charges shall be payable on quarterly basis at the end of the quarter, for this the Service Provider will raise the bill at-least two weeks in advance before the end the each quarter.

**(B) INSTALLATION & COMMISSIONING:**

Project will be completed within 4-6 weeks from the date of issue of the Letter of Intent (LOI) / Work order. All the aspects of safe delivery, installation, commissioning and uplink of the connectivity shall be the exclusive responsibility of the Service Provider. The Commissioning of the service shall be at the premises of Data Centre of IT Building, NIT Jalandhar and the full commissioned bandwidth upload and download shall be shown by the ISP on the Institute Server/Machine.

If the Service Provider fails to uplink the connectivity by the specified date, then the penalty at the rate of 1% per week of the total order value subject to maximum of 10% of total order value will be deducted.

1. Spares and Accessories, wherever required should be quoted separately and clearly even if these are not asked for.

**(C) CONTRACT PERIOD:**

The contract period for providing the Internet Leased Line (ILL) Connectivity to Institute would be initially for one year and will be further extended, based on the requirement of the Institute on yearly basis, unless it will stand canceled on expiry of contract or on written notice within 30 days.

The agreed price would be applicable throughout the contract period. No hike in price would be admissible; however, if the prices are reduced on any account, benefit of the same should be passed on to Institute.

**(D) TENDER PREPARATION COST:**

The tenderer shall solely bear all costs associated with the preparation and submission of the bid, including the site visit etc. The Institute shall in no case be responsible or liable for such costs, regardless of the conduct or outcome of the tender process. In no case such costs shall be reimbursed by the Institute.

**(E) AWARD OF CONTRACT:**

- (i) The institute will award the contract to ISP for 400 Mbps leased line on the basis of L1 rates.



**(F) COMMENCEMENT OF CONTRACT:**

The Service Provider shall commence the work from the date of receipt of acceptance of the Letter of Intent (LOI). Project will be completed within 4-6 weeks from the date of issue of the Letter of Intent (LOI) / Work order. All the aspects of safe delivery, installation, commissioning and uplink of the connectivity shall be the exclusive responsibility of the Service Provider. The Commissioning of the service shall be at the premises of Data Centre of IT Building ,NIT Jalandhar.

**(G) PERFORMANCE SECURITY:**

The Service Provider shall be required to furnish a Performance Security within @5% of the total value of the contract within 15 days from the date of commencement of the Internet Lease Line (1:1) in the form of Demand Draft by any nationalized bank in favor of Director, Dr B R Ambedkar National Institute of Technology, Jalandhar for contract period of one year.

The Performance Security as furnished by the Service Provider shall remain valid for a period of sixty days beyond the date of completion of all contractual obligations of the Service Provider under the agreement to be executed by and between the Institute and the Service Provider.

In case the period of contract is extended further by the Institute in consultation with the Service Provider, the validity of Performance Security shall also be extended by the Service Provider accordingly so that such Performance Security shall remain valid for a period of sixty days after the expiry of the obligations of the Service Provider for the extended period.

**(H) SERVICE PROVIDER OBLIGATIONS:**

1. The Service Provider shall responsible for providing the 400 Mbps (1:1) uncompressed and unshared leased line internet connectivity at Institute at all the time throughout the contract period.
2. The 400 Mbps bandwidth should be provided through a fiber link on ring terminating in Data centre of IT Building, NITJ, and should be made available on Gigabit Ethernet.
3. **The Service Provider shall be responsible for installation, commissioning and configuring of hardware and uplink of connectivity. The ISP will maintain the OFC and equipment (Mux, Modems and Router etc to be provided by the ISP) to provide Internet Services in NITJ Data Centre for efficient running at all times of the contract. Institute shall not provide any hardware for the same.**
4. Liasioning (if required) with other firm(s) for obtaining point to point connectivity between ISP node and Institute, shall be the responsibility of the Service Provider.
5. The Service Provider would insure that the local loop provisioning does not violate any



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regulations as laid by Government of India / TRAI in respect of such links / networks. Service Provider shall responsible for making all the payments towards the local loop charges / rentals/ WPC charges etc.

6. The Service Provider will do preventive maintenance once a quarter for upkeep of the systems running. The schedule will have to be adhered to strictly by him.
7. **NIT Jalandhar will not purchase any Hardware and ISP will have to provide all the required hardware on latest technology for installation, commissioning and configuring of hardware and uplink of connectivity in the Data Centre of the Institute and will also be fully responsible for its maintenance.**

**Read and Accepted.**

**(Signature & Stamp of Tenderer)**



### **SERVICE LEVEL GUARANTEE**

1. The Service Provider shall provide the 400 Mbps (1:1 uncompressed and unshared) Internet leased line connectivity at all the time (24X7X365) at Institute.
2. To provide Internet Router Port at ISP Gateway for required Bandwidth and minimum subnet of 24 Public IP addresses including Reverse Lookups configured at these IP's. DNS Server facility must be provided to NITJ.
3. Packet Losses: Less than 1 % (Average over 1000 ping) at any given point of time to any part of globe.
4. Latency: Less than 100ms from the Institute to ISP's tier 1 peering point. Latency will be randomly checked on daily basis. In case of non-adherence latency limit, the link will be considered as down with effect from time of detection till the time it is restored.
5. Network Availability (uptime): More than 99.5 % per month.
6. Border Gateway Protocol (BGP) Implementation in the internet Link.
7. Reports for performance, monitoring / usage to be submitted by the ISP on weekly or monthly basis or as per requirement of the Institute. Providing MRTG reporting of the Internet Connectivity port on the internet updated every 10-20 minutes.
8. Demonstration of the uplink and downlink from server located at NITJ as and when required.
9. Downtime Calculation: Downtime shall be calculated as  $(\text{Total Time} - \text{Down Time}) \times 100 / \text{Total Time}$ . Deduction in payment will be made for downtime in the quarterly bills raised by the ISP.
10. The response time for attending the faults will be 1 hour after they are reported to the ISP. The ISP will rectify the faults within 12 hours failing which; the vendor will arrange temporary replacements. The services shall be provided 24 X 7 days in a week.

**11. Downtime Penalty in % of Monthly Payment:**

<b>Sr. No.</b>	<b>Downtime</b>	<b>Penalty in % on monthly bill</b>
1.	> = 99.5%	0
2.	> 99 to < 99.50	10
3.	> 98.5 to < 99.5	20
4.	> 98 to < 98.5	30
5.	> 95 to < 98	50
6.	> 90 to < 95	70
7.	< 90%	100

Downtime due to the following situations will not be considered for the purpose of penalty:

- a) Link down due to power failure / or any situation which are beyond the control of service provider.
- b) Due to schedule maintenance by the Service Provider, with prior approval of Institute.



### **FORCE MAJEURE:**

- a) The Service Provider shall not be liable for forfeiture of its earnest money / performance security deposit, liquidated damages, or termination for default, if and to the extent that it's delay in performance or other failure to perform its obligations under the contract is the result of an event of Force Majeure.
- b) For purposes of this Clause, "Force Majeure" means an event or situation beyond the control of the Service Provider that is not foreseeable, is unavoidable, and its origin is not due to negligence or lack of care on the part of the Supplier. Such events may include, but not be limited to, acts of the Purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.

### **ARBITRATION**

In case of any dispute or difference arising out of or in connection with the tender conditions / job order and Contract, the Institute and the Seller/ Service Provider will address the dispute / difference for a mutual resolution and failing which, the matter shall be referred for arbitration to a sole Arbitrator to be appointed by the Institute.

The Arbitration shall be held in accordance with the provisions of the Arbitration and Conciliation Act, 1996 and the venue of arbitration shall be at Jalandhar only. The decision of the Arbitrator shall be final and binding on both the parties.

### **JURISDICTION**

The courts at Jalandhar alone will have the jurisdiction to trial any matter, dispute or reference between parties arising out of this tender / contract. It is specifically agreed that no court outside and other than Jalandhar Court shall have jurisdiction in the matter.

**Read and Accepted.**

**(Signature & Stamp of Tenderer)**



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Annexure -A

**PROFORMA FOR PERFORMANCE STATEMENT**  
(For the Period of last 3 years)

Tender No. NITJ/Pur II/CC/27/17/e-Tender No. 02/2017						
No.	Order Placed (Full address of Purchase)	Order no. & dated	Description	Value of order	Date of Commissioning	Has Internet Leased Line (ILL) been satisfactory commissioned

**Signature and seal of Manufacturer/Tenderer**





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Annexure -B

## **Specification for Internet Leased Line (ILL)**

### **Technical Specification**

- 400 Mbps Internet Lease line (1:1) uncompressed and unshared



**DECLARATION REGARDING BLACKLISTING / DEBARRING FOR TAKING PART IN TENDER.**

Self Attested

I / We \_\_\_\_\_ (Tenderer) hereby declare that the firm / agency namely M/s \_\_\_\_\_ has not been blacklisted or debarred in the past by Union / State Government or organization from taking part in Government tenders in India.

Or

I / We \_\_\_\_\_ (Tenderer) hereby declare that the Firm / agency namely M/s. \_\_\_\_\_ was blacklisted or debarred by Union / State Government or any Organization from taking part in Government tenders for a period of \_\_\_\_\_ years w.e.f. \_\_\_\_\_ to \_\_\_\_\_. The period is over on \_\_\_\_\_ and now the firm/company is entitled to take part in Government tenders.

In case the above information found false I / we are fully aware that the tender/ contract will be rejected / cancelled by Director, NIT Jalandhar, and EMD / SD shall be forfeited.

DEPONENT

**Attested:**

(Public Notary / Executive Magistrate)

Name \_\_\_\_\_

Address \_\_\_\_\_