

Clarification of Queries Against Tender Notice No. NITJ/PUR-I/130/16/Tender No. 25/2016

| Sr | Page No. | Point No. | As per RFP | Our Query | Pre- Bid Query from | Reply |
|----|----------|---|--|--|---|---|
| | 14 | 8.2 Module-2: HR and Payroll --> Staff Attendance/Leave management Maintain Staff Attendance (Biometric) and leave | Maintain Staff Attendance (Biometric) and leave Records. The institute has three different biometric Systems which are to be integrated to the system | Please provide details of the three biometric system. Also will database access be provided to push / pull attendance data or will it be through APIs? | IMAGINATION LEARNING SYSTEMS, NEW DELHI | There are three different biometric systems viz ESSL, idtech, and secure Ye. Yes – Data base access be provide to push pull attendance |
| | 15 | 8.3 Module-3: System Administration and integration --> Integration with existing Library Management System | Ability to integrate with existing Library Management System – Libsys-4 (or any upgraded version of the same). Central Library is also in the process of finalizing specs of RFID System for implementation in the near future. Required support (if any) from the ERP should be taken care of. | 1) Does the institute plan to continue with Libsys or are they willing to consider open source alternatives like Koha? 2) What is the scope of integration - for example, will acquisition be handled through Libsys or equivalent or through ERP system? 3) How will library budget be maintained? through libsys or ERP? | IMAGINATION LEARNING SYSTEMS, NEW DELHI | Yes – Institute plan to continue the Libsys and existing data has to be integrated and Library budget be maintained through ERP. |
| | 16 | 8.4 Module-4: Academic Programs (UG, PG and Ph. D) --> Academic Program | Integration of existing ERP academic module.It is a web based application hosted on windows 2008 Server with SQL Server 2012 as database. Only data shall be ported from the existing System | How many years of data is to be migrated? Please provide some indicative numbers regarding the number of student records that are to be migrated | IMAGINATION LEARNING SYSTEMS, NEW DELHI | Five years of data is to be migrated. There are approx. 4000 students in the Institute. |
| | 21 | 9.2 System Configuration and Implementation Readiness (Stage-II) | viii. User-Id and password should be allotted to each user through system administrator so that no unauthorized person can work on the System/solution. | Is an alternative solution which is based on self-registration using One Time Password (OTP) generation acceptable? | IMAGINATION LEARNING SYSTEMS, NEW DELHI | No, OTP not acceptable |
| | 26 | Form A (Pre-Qualification) S.No. 3 | Able to implement the solution directly without any other intermediary (s) | As an industry standard practice, most product companies (OEM) partner with System Integrators (SI) to provide customers with best in class ERP systems. The customers benefit with Domain Expertise of the OEM and also with Professional Services provided by SI. Globally, many ERP companies like SAP & Peoplesoft, work through their channel partners like Accenture, Capgemini, CSC etc. In India, premier institutes like IIT Bombay and IIT Kanpur have specifically released tenders catered to OEM-SI model for their ERP implementation. Team Computers and ILS have partnered in succesfully implementing ERP solution (called pingala) for IIT Kanpur. The project has been received well and no issues have been reported because of Consortium. We urge NIT Jalandhar to consider Consortium so that they evaluate the best ERP systems before arriving on a decision. | IMAGINATION LEARNING SYSTEMS, NEW DELHI | No- It will be as per Tender Document. |
| | | Pre-Qualification Criteria- 5.1. IV- Service Provider must have successful implemented such solution in reputed institute such as IITs, NITs, CFTIS | | We have implemented such solution in State government funded university in India. Couple of solutions is about to complete in central/ state government University. Can we eligible for the same. | Stratosphere IT Service Pvt. Ltd,Noida-UP | Only CFTI will be considered. as per Tender Document. |

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| | 5.2(i) | | proof for own product | OEM undertaking on letterhead will be ok? | A & S Software Consultancy Pvt. Ltd. | Yes |
| | 6.4 | | NSIC, MSME registered companies with registration number are exempted from EMD but will be paying performance gurantee | please clarify | A & S Software Consultancy Pvt. Ltd. | No, EMD has to be submitted in any case. |
| | 9 | | Once the training is given to designated key personel of respective department, additional programmer is not required by most of institutes. | Is it must to depute 7 programmer & a project manager during implementation? | A & S Software Consultancy Pvt. Ltd. | Yes, We also need implementation person of each module with a project manager (project manager for entire implementation and implementation person for module) |
| | 9.5 | | Software is so stable that it doesn,t require additional staff | is it must to depute an analyst during maintenance ? | A & S Software Consultancy Pvt. Ltd. | Yes, who can understand and deliver the solution of new requirements during maintenance. |
| | 10.1(3) | | if data is in excel, software can easily import data. If not, how many data entry operators will be required? | please clarify. | A & S Software Consultancy Pvt. Ltd. | You need to specify per person per month rate separately (should not be a part of ERP implementation-implementation means validation of Module on sample test data). Bulk data entry, If required, will be done by these Operators. |
| | | 8.2 Module-2: HR and Payroll: Ability to store service records of all Institute Staff, that includes typically maintained records in a public funded institution. The system needs document management features including uploading of scanned document. | We understand DMS is required to maintain HR personnel records | Please specify the number of DMS users and also approximately number of documents to be uploaded in DMS | Information Management & Governance (IM&G) | The number of DMS users are 400 and number of documents can be 100 approx. |
| | | Staff Attendance/Leave management | leave Records are paper based | Are these records also required to be uploaded in DMS? | Information Management & Governance (IM&G) | Yes, one year leave record is required to be uploaded in the DMS. |
| | | Provide for a mechanism to take automated backup and recovery of data periodically | Backup needs to be taken via SAN to tape | Please clarify institutes backup policy | Information Management & Governance (IM&G) | Three-tier backup system for daily/weekly/monthly backup may be followed. |
| | | The Storage and Retrieval of all Documents | DMS system | Please specify the number of DMS users and also approximately number of documents to be uploaded in DMS | Information Management & Governance (IM&G) | The number of DMS users can be 400 and number of documents can be 150 approx. |